

THE
LOREN
BY PINK BEACH

HEALTH & SAFETY MEASURES





In these uncertain times, please know our commitment to the health & safety of our Guests and Employees, remains our number one priority. Our Hotel Management Team continues to monitor the evolving impact of COVID-19 and are remaining open within the strict guidelines provided by the Government of Bermuda & the World Health Organization.

The Loren Team

IN RESPONSE TO COVID-19, WE HAVE IMPLEMENTED THE FOLLOWING MEASURES AT THE LOREN:

- 1** A dedicated employee is specifically assigned to supervise the cleaning regimens throughout high touch and traffic areas.
- 2** All staff members have been trained on key preventive measures and new procedures implemented in order to ensure your safety.
- 3** New uniform standards for all employees: masks and gloves are worn at all times. In addition, Housekeeping Personnel wear full PPE throughout their shift.
- 4** Increased availability of antibacterial hand sanitizers throughout the property.
- 5** Implementation of CDC-approved spray down process on all departure rooms, utilizing EPA approved sanitizing detergents throughout the rooms. All parts of the room, with extra care paid to high-touch points, are sprayed down and deep cleaned again before the next arrival.
- 6** Increased the frequency of cleaning public areas, as well as enhanced our cleaning regimens based on the training and certification all staff have undergone. All staff have been retrained in our new procedures.
- 7** Each staff member's temperature will be read with an infrared thermometer upon arrival at the property.
- 8** Our Sisley Spa, fitness center, restaurants, pool, and beach facilities will reopen in line with the Government guidelines.
- 9** Staff members have been trained to recognize and be aware of COVID-19 symptoms. Enhanced employee personal hygiene, operating, and cleaning protocols will be enforced.

